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TICA INSURANCES FINANCIAL SERVICES GUIDE

We are authorised representatives of Ukawa Pty Ltd trading as St. George Underwriting Agency who are licensed under the Corporations Act 2001 to deal in general insurance products to retail and wholesale clients (AFS LICENCE NO. 236663, ABN 59 009 357 582) .

Ukawa Pty Ltd acts on behalf of Allianz Australia Insurance Limited (AFS LICENCE NO. 234708, ABN 15 000 122 850) as an underwriting agent in respect of the following products to which this Financial Services Guide applies:

Landlord Protection Insurance

Property Owners Extra Protection Insurance

Holiday Home Insurance

Holiday Unit Insurance

Premier Portable Computer Insurance

Commercial Portable Computer Insurance

Communications Equipment Insurance

Desktop & Portable Computer Equipment Insurance

Further detail including information about the cover provided on the above products may be found in the Product Disclosure Statement contained in the insurance policy document.

If you purchase any of the above products from us, we will receive a commission either based on 15% of the base premium plus GST or up to \$15 plus GST for the original and each subsequent transaction which attracts a premium charge (excluding statutory charges).

Ukawa Pty Ltd carries Professional Indemnity insurance to protect against professional negligence by them and/or their representatives and/or their employees.

Ukawa Pty Ltd subscribes to the Financial Ombudsman Service (FOS) and to the General Insurance Industry Code of Practice and accordingly have external dispute resolution procedures to assist in attempting to resolve disputes relating to our insurance business. Details of the procedures for dispute resolution are available from us on request and can also be found in the Product Disclosure Statement contained in the insurance policy document.

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